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PRESS RELEASE
FOR IMMEDIATE RELEASE

ACHCA to offer Post-Acute Lean Six Sigma Performance Improvement Track

Washington, DC – December 5, 2019 – As part of its Convocation 2020 in New Orleans next May, The American College of Health Care Administrators (ACHCA) will offer a program by Lean and Six Sigma expert Dr. Ian Wedgwood of The Haelan Group. Based on previous work that Dr. Wedgwood has done for ACHCA this will be uniquely tailored to long-term and post-acute care administration. This will be the only program of its kind offered in the post-acute arena.

This three-day track will give attendees access to a tailored, industry-specific competence-development program to enable them to return to their home organizations to identify processes in need and then systematically standardize and improve them. The offerings will have a low barrier-to-entry yet provide a means to progress to higher skill levels to be able to tackle more complex business problems.

This program is designed to lead to Yellow Belt Certification. This would be the primary entry point for members wanting to engage in the Performance Improvement Program. Participants learn the tools and road maps to clean, define and standardize processes. They would then be able to undertake projects to systematically stabilize the operations of their organization, reducing operational noise, improving flows, creating a better resident environment and reducing staff stress.

A key part of gaining the performance improvement skills is in the application of the tools and road maps to real business problems, in the form of a project at the participant's home organization. Success in this real-life application is critical to ensure continued support and growth of the program. To support this, coaching and mentoring by a seasoned Haelan Group professional will be built into each member's training project in the form of WebEx or telephone support and guidance. Participants would be guided on the sequencing of tools required in their project to resolve the business problem and also on the more specific application of the tool itself, for example in trickier statistical tools.

Who is Haelan Group?

Dr. Ian Wedgwood founded Haelan Group in 2012. Haelan Group is based on well over a decade of providing performance and process improvements specifically within the healthcare industry utilizing proprietary Intellectual Properties.

The group is dedicated to helping the leaderships of hospitals and healthcare organizations implement the right framework and management systems to successfully deploy a performance improvement program. When connected to the strategic initiatives of the organization, the program is designed and implemented utilizing proven change management methodologies, leading to reliable and robust operations, increased revenue and reduced costs.

Who is ACHCA?

Founded in 1962, ACHCA is a non-profit professional membership association which provides superior educational programming, networking, and career development opportunities for its members. Guided by the vision that dynamic leadership fosters long term health care services that are meaningful, successful, and efficient, ACHCA identifies, recognizes, and supports post-acute and aging services leaders, advocating for their mission and promoting excellence in their profession.

The American College of Health Care Administrators (ACHCA) is the catalyst for excellence in post-acute and aging services leadership.