

39th Annual Summer Leadership Conference

July 18-22, 2022
Hilton Caribbean Aruba
Resort and Casino

21st Century Leadership

Earn 15 CEUs

- with Jeff Butler



ACHCA
American College of
Health Care Administrators
New York Chapter



Learn more at SummerLeadershipConference.org today.



About Jeff Butler

Jeff Butler is an author and workplace strategist who explores human behavior within the working world. His experience spans over 40 industries in 4 continents on how different cultures and employees interact with

each other. He studies common threads of behavior from industries such as information technology, underground utilities, law enforcement and clothing retail chains as well as companies like Google, Amazon, John Deere, and Coldwell Banker. As a researcher and practitioner, Jeff runs a consulting and tech company, TrinityFix, where he is able to test his ideas in different workplace environments. His ideas have made it to TEDx twice and appeared in dozens of media outlets. Butler has also authored two books on human behavior: *The Authentic Workplace* and *The Key To The New You* . Currently, he lives in Dallas, Texas as an out of place Californian.

Who should attend?

If you are a long-term care leader who wants to enhance your management skills while creating a culture in which your team feels empowered to provide patients with a higher level of service, this conference is for you and the top managers you depend on. Administrators, Owners, CEOs, ACHCA members and non-members, and other health care company providers will all benefit from this 5-day workshop.

Leading a health care services organization has rarely been tougher than it is today. Ongoing regulatory and payment challenges, human resource issues including generational, cultural, and language differences, as well as consumer demands can all challenge leaders and managers. Best-in-Class models for leadership, sound principles of management and the behavioral science of motivation will be presented in a series of highly interactive sessions. You will return to work equipped with new insights, a replenished supply of leadership tools, and a personal program for success.

GO TO NEXT PAGE FOR MORE DETAILS ABOUT THE PROGRAM.

21st Century Leadership

Monday

LAYING THE EXPECTATION FOUNDATION – RELATIONSHIP BUILDING BLOCKS

Ever wonder why it's easy to work with some people and impossible to work with others? In every type of relationship, there are a series of building blocks that if met, you can connect with just about anyone. In addition, these blocks will help uncover how to effectively navigate just about any difference in the working world.

Tuesday

CULTURE AND CONNECTION – WHAT MAKES PEOPLE STAY EVEN THROUGH HARD TIMES

You have probably heard of the Great Resignation but what about the companies that aren't having churn during the Great Resignation? The ones that don't have a churn problem are due to the culture that they have establish. This session will dive into what culture is, what these organizations are doing right, and how you build them where you work.

Wednesday

GETTING THE MOST OUT OF YOUR TEAM – COMMUNICATION AND THE ART OF SYSTEMATIC IDEATION

Diversity and inclusion is the big talk for today, but what is rarely mentioned is how to get diverse groups to communicate with each other. Unfortunately, if people cannot communicate effectively diversity becomes a lost cause. This section will cover the fundamentals to communication and how to leverage the unique knowledge of everyone on your team so diversity of age, background, etc, can become an advantage instead of a challenge.

Thursday

LEARNING THE REMOTE WORK TIGHT ROPE ACT

At the start of the pandemic, remote work was the big rave of how the workforce will continue to be this way in the future. However remote work reveal, issues of disconnection, communication, and missed deadlines. This section reveals what successful companies are doing in the remote world and how you can avoid common pitfalls with remote or hybrid workplace options.

Friday

BUILDING NEXT GENERATION LEADERS – COACHING EMPLOYEE PASSENGERS INTO NAVIGATORS

One thing that plagues just about every organization is inevitable succession planning. However, for leaders to effectively handle inevitable succession planning, they must transcend the final stage of leadership which is learning how to build other leaders around them. In this session you will learn as a leader how to coach people through the Passenger, Driver and Navigator framework in order for that person to become a leader take charge in the working world.

PLEASE NOTE: Education sessions are from 7:45am to 11:00am, Monday through Friday.



About Our Destination



Aruba's breathtaking white sand beaches, crystal-blue waters and perfect year-round weather makes this the perfect destination for your educational getaway. Aruba is a territory of the Kingdom of the Netherlands physically located in the mid-south of the Caribbean Sea. Together with Bonaire and Curacao, Aruba forms a group referred to as the ABC islands. The Dutch influence can still be seen throughout the island making your stay one to remember.

THE HILTON CARIBBEAN ARUBA RESORT AND CASINO

With its lush tropical gardens, shimmering soft sand beaches, azure blue seas and spectacular sunsets, there is no way to not love Aruba. The Hilton is located in the heart of the Palm Beach Strip, with a variety of spacious guestrooms, many with sweeping ocean views and richly appointed with private balconies.

One of the world's incomparable luxury resorts, the Hilton Caribbean Aruba Resort and Casino offers endless recreation and relaxation possibilities, including beachfront full service eforea Spa, two large pools, waterfalls and freshwater lagoon, dive center, snorkeling rentals, water sports and fitness center.

Enjoy Aruba's best at the Hilton Caribbean Aruba Resort and Casino at our special NYC-ACHCA guestroom rates, single or double occupancy for a standard room (plus taxes, gratuities and resort fees). There are other accommodations available including the Hilton Palm Level, but availability is limited so register early.



ATTENDEES MUST TRAVEL WITH PASSPORT.

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About ACHCA

The New York Chapter of the ACHCA (NYC-ACHCA) is a State affiliate, of the ACHCA that was founded in 1962, the American College of Health Care Administrators is the only professional association devoted solely to meeting the professional needs of long term care administrators and executives. Focusing on advancing leadership excellence, NYC-ACHCA provides professional education and certification to administrators from across the spectrum of long term care.

[Learn more at NYCACHCA.org.](http://NYCACHCA.org)

Earn 15 Continuing Education Credits

The NYC American College of Health Care Administrators is a certified sponsor of professional continuing education with the National Association of Long Term Care Administrator Boards (NAB). NYC-ACHCA has submitted for 15 CEUs from NAB for this program. State licensure boards have final authority on the educational program facilitated by acceptance of individual courses. ACHCA is accredited as a provider of continuing nursing education by the American Nurses Credentialing Center's Commission on Accreditation.



Register Today, Get 15 CE Credits

(Please duplicate the Registration Form for each attendee.)

NHA # _____ State _____

ALA # _____ State _____

Name _____ NAB #: R _____

Company _____

Address _____

City / State / ZIP _____

Phone _____ Fax _____

Email _____

Questions? Please Call: Larry Slatky at 516.567.4115

ACHCA Members \$569 | Non-Members \$669

Members may bring additional staff from the same facility at a special rate of \$519 per person.

Non-members are invited to bring additional staff at the special rate of \$619 per person.

PAYMENT INFO:

TOTAL FEE _____

Check (Payable to NYC-ACHCA)

Mail To: NYC-ACHCA, c/o Larry Slatky, 428 Ridgehill Road | Schenectady, NY 12303

AMEX Discover MasterCard VISA

Name on Card _____

Card Number _____ Exp.Date _____

Cardholder Signature _____

I authorize NYC-ACHCA to use the above MasterCard, Discover, VISA, or AMEX to charge applicable registration fees.

To reserve your hotel room, call **297-586-6555**

Mention block code 22ACHA

SPECIAL ACHCA ROOM RATES

(Sales Tax, Occupancy Tax, & Gratuities Extra)

Garden View\$275.00 per night

Partial Ocean View Bonaire Tower\$300.00 per night

Partial Ocean View Aruba Tower\$330.00 per night

Ocean View Bonaire Tower.....\$350.00 per night

Palm Beach Club online published rate.

Please register by May 31, 2022