Expect Big Things In The Big Easy



Aug. 30 - Sept. 2, 2020 Hilton Riverside Hotel | New Orleans Reserve your room reservation by August 7, 2020.

EARN up to 25 CEs/Contact Hours

With presentations by the top educators and experts in the field, Convocation is the premier event for post-acute and aging services leaders. Take advantage of a multitude of stand-alone sessions or select

• Assisted Living • Environment • Finance • Human Resources • Leadership and Management • Resident Centered Care Convocation also offers opportunities for in-depth, focused learning through our Lean Six Sigma Yellow Belt Track and our pre-conference seminar: American Leadership in WWII, Q&A session with ACHCA veterans, Beyond the Boundaries video, and tour of The National WWII Museum.

Conference Objectives

At the conclusion of the conference, participants will be able to:

- 1. Apply leadership, management, and marketing concepts to post-acute and long-term care
- 2. Explore new protocols and practices for the management and treatment of post-acute and long-term
- 3. Identify key changes in federal regulations affecting the post-acute and long-term care field.

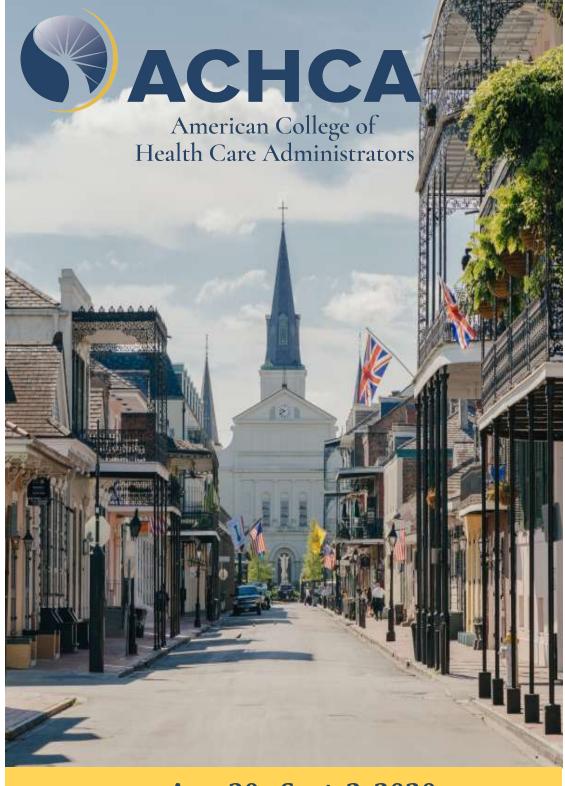
Continuing Education Credit

ACHCA is a certified sponsor of professional continuing education with the National Association of Long Term Care Administrator Boards (NAB) and certifies that this program meets NAB/NCERS guidelines and will be submitted for 25 continuing education clock hours.

ACHCA is an approved educational provider of continuing nursing education by the Florida Board of Nursing. This program will be submitted for 25 general nursing hours.

State licensure boards, however, have final authority on the acceptance of individual courses.

2020 **CONVOCATION & EXPO**



The Catalyst for Excellence in Post-Acute and Aging Services Leadership

Aug. 30 - Sept. 2, 2020 **Hilton Riverside Hotel | New Orleans**

www.achca.org/convocation



Schedule at a Glance

SUNDAY, August 30

*Please see information regarding Pre-Conference Seminar Information

MONDAY, August 31

7:15am - 8:15am Attendee Breakfast/EPFLA Awards Rehearsal(7:15am - 7:45am)

8:15am – 9:00am Opening General Session (No CE Credit)

9:00am - 10:30am

100. Keynote-Finding the Funny in Change: Jan McInnis

10:45am - 12:15pm

201. Granny Cams, Resident Rights, Roommate Rights, and Your Risk: What Providers Need to Know: Sean Fahey, JD

- 202. Billing Impossible PDPM Billing Presentation: Juli Pascoe, Julie Bilyeu
- 203. Increase Engagement & Retention through Scheduling: Beth Baerman
- 204. Mentoring Session: Scott Lester-Sponsored by Direct Supply

-Lean Six Sigma Track

12:15pm - 1:30pm EPFLA Luncheon-Sponsored by ABILITY Network*Ticketed Event

1:30pm - 3:00pm

- 301. Making MDS Data Part of Operational and Payment Success: Leah Klusch, FACHCA-Sponsored by
- 302. An Interdisciplinary Team Approach to Your Skilled Program: Sherri Robbins & Julie Bilyeu
- 303. Trauma-Informed Care: Achieving Compliance in Behavioral Health: Barbara Speedling
- 304. Student Poster Session Education-Sponsored by The New England Alliance

-Lean Six Sigma Track

3:15pm - 4:45pm

- 400. Idea Exchange-Sponsored by Encore Rehabilitation
- -Student Networking Mixer: Sponsored by CHAASE

4:45pm - 6:15pm Chair's Welcome Reception and Ribbon Cutting

7:00pm - 9:00pm Fundraiser: Mardi Gras World-Sponsored by ACHCA MA Chapter *Ticketed Event

TUESDAY, September 1

7:00am - 8:00am Networking Breakfast with Exhibitors/Awards Rehearsal(7:00am - 7:30am)

8:00am - 9:30am

500. Idea Exchange

9:45am - 11:15am

601. Know that Data: The Impact on the Bottom Line and the Resident Experience: Denise Boudreau-Scott

602. The Engagement Theory: Transforming Dementia Care Through Innovation and Empowerment:

603. Nationally, Medicaid Denials Based on Levels of Care are Increasing Exponentially: Here's What you Need to Know to Protect your Cashflow: Chad Bogar, JD

604. Utilizing the Leadership Environmental Assessment Diagnostic Approach (LEAD®) and the Establishment of a Corporate Leadership Development Program: Lisa Thomson, Doug Olson, PhD, FACHCA, & Dan Carr, CNHA, FACHCA

-Lean Six Sigma Track

11:15am - 1:15pm Exhibits Open | Lunch in Exhibit Foyer: Sponsored by MatrixCare Student Poster Exposition: Sponsored by The New England Alliance

1:15pm - 2:45pm

701. Designing a Competency Based Training Program: Creative and Meaningful Education: Lisa Thomson & Susan LaGrange

- 702. How to Transform SuperWorkers Into Effective SuperVisors: Ralph Peterson
- 703. Post-Acute Girl in a Sub-Acute World: Shonda Taylor, PhD, Wagas Ahmed, MD & Ski Alston
- 704. Navigating the CMS Requirement for Healthcare Facilities to Reduce Legionella Risk: Brian Waymire

-Lean Six Sigma Track

3:00pm - 4:30pm

- 801. Restorative Nursing: How to Integrate Nursing & Rehabilitation Under PDPM: Maureen
- 802. Avoiding FTag 895: Implementing an Effective Compliance and Ethics Program: Marshall
- 803. In It To Win It: How To Attract, Engage & Retain Like A Champ Amidst Workforce Challenges:
- 804. Daring Leadership Chapter Leadership Session: Andrea Kirksey-Sponsored by Ethica -Lean Six Sigma Track

TUESDAY, September 1 Continued

- 901. Dealing with Disasters: Helaine Ledany, CNHA, FACHCA
- 902. Trauma-Informed Care: Beyond the Basics: Kathleen Weissberg
- 903. The Four Steps to Creating an Award Winning Culture: Tim Burningham
- 904. Head Over Heels: Fall Prevention and Memory Care: Kathleen Boyarko -Lean Six Sigma Track

7:00pm - 9:00pm Awards Dinner-Sponsored by Pharmerica *Ticketed Event

WEDNESDAY, September 2

7:00am - 8:00am Attendee Breakfast

8:00am - 9:30am

- 1001. Peace of Mind under PDPM: Liz Barlow
- 1002. Student Track-How to Read & Understand your Facility's Financial Statements: For Students, AIT's, and New Administrators: David Wolf, PhD, CNHA, CALA, CAS, FACHCA
- 1003. Improving Quality in a Large System VA's Journey: Lisa Minor & Christine
- 1004. Operationalizing the Facility Assessment and Staff Competencies through

Strategic Planning Principles: Amy Lee

-Lean Six Sigma Track

9:45am - 11:15am

1101. First Aid Interventions for Mental Health: Lisa Thomson

1102. Student Track-Mentoring and Networking Bootcamp: Bring Your A (-

CHCA) Game: Kevin Hansen, PhD, FACHCA

1103. Hospital Readmission Risk - A Standardized Approach: Allen Johnson & Christina Blake

1104. The Perks and Penalties of SNF Reimbursement: Sarah Ragone

-Lean Six Sigma Track 11:15am - 12:15pm

1200. Member Forum Closing Session/Farewell Reception

12:15pm - 1:30pm Lunch on your own (Track Attendees)

1:30pm - 3:00pm Track-Lean Six Sigma Yellow Belt

3:15pm - 4:45pm Track-Lean Six Sigma Yellow Belt

*Tentative-Subject To Change

CONVOCATION LEVEL SPONSORS

GOLD SILVER

PharMerica

ACHCA-MA Chapter MatrixCare Omnicare

BRONZE ABILITY Network Encore Rehabilitation Signature HealthCARE, LLC The New England Alliance

ABOUT ACHCA

Founded in 1962, the American College of Health Care Administrators (ACHCA) is the only professional association devoted solely to meeting the professional needs of today's post-acute and aging services leaders. Focused on advancing leadership excellence, ACHCA provides professional education and certification to administrators from across the spectrum of long-term care. For more information about ACHCA, visit www.achca.org.

REGISTER TODAY!

Advance Registration Ends July 31, 2020 FOR REGISTRATION & LODGING INFORMATION. please visit www.achca.org or call 800-561-3148

KEYNOTE PRESENTATION

Finding The Funny In Change

Jan McInnis

Monday, August 31, 2020 | 9:00-10:30 am



Whether it's going green or the myriad of new rules that govern the industry, we are constantly reacting to a new playing field. From reform to the new industry rules and regulations that are being developed, professionals are routinely having to reassess and re-evaluate their practices.

And all of this change causes fear, tension, and miscommunications!

This is Jan's most popular keynote, because she combines her hilarious comedy with PRACTICAL tips on dealing with change by using humor.

Pre-Conference Seminar (5 CEs)

Education Sessions include: American Leadership in WWII, Q&A session with ACHCA veterans, Beyond the Boundaries video, and tour of The National WWII Museum.

Sunday, August 30, 2020 8:30am-3:30pm ACHCA Member: \$100 | Non-Member: \$125

Sponsored by: Carriage Healthcare

Leadership in WWII: Lecture will focus on top leaders in the American government, military, and private sector, showing how key leaders contributed to American victory through political, military, and economic strategies, and decisions taken from boardrooms to the battlefield.

Lean Six Sigma Yellow Belt Track

(Additional CE hours)

August 31 - September 2, 2020

Full registration package plus additional fee of \$100

Sponsored by: Signature HealthCARE, LLC

This would be the primary entry point for members wanting to engage in the Performance Improvement Program. Participants learn the tools and roadmaps to clean, define, and standardize processes. They would then be able to return to their home facility and undertake projects to systematically stabilize the operations of their organization; reducing operational noise, improving flows, creating a better resident environment, and reducing staff stress.

EXHIBIT AND SPONSORSHIP OPPORTUNITIES AVAILABLE

Contact Chelsie at 800.561.3148 or vendor@achca.org

www.achca.org/convocation *Sponsors listed as of 1/28/2020