

## Building Excellence with a Simulation Tool (**BEST**)

Responding to the rapidly changing dynamics in the post-acute care and senior housing leadership field, a diverse group has begun work as a steering committee to develop a 'state of the art' simulation program. The goal of **BEST** is to provide a honing of critical thinking and decision-making skills for both existing administrators and emerging leaders.

Initially, the steering committee has reviewed past efforts, worked on the initial conceptual development and identified the overall and refined learning objectives to share with the field. Further conversations will validate these concepts and gather additional real-life cases and scenarios to use within the experience.

The plan is to solidify stakeholders, secure funding and build the simulation approach and system with skilled nursing facility and assisted living settings, and ultimately expand the simulator to cover the broader continuum of senior care and services. The goal is to develop the system and training materials and unveil this educational product in the spring of 2019.

**BEST** will be an interactive experience in an environment simulating actual operations of various settings using real data. The product will be available under a licensing format, for any organization, university or provider, to tailor the experience to meet their specific needs.

**BEST** will be designed to reflect current realities in the changing marketplace and provides a 'hands on' learning experience. **BEST** assists individuals in the field to:

- understand the cause and effect of individual decisions
- appreciate the impact of working collaboratively with numerous stakeholders, and
- help determine what additional skills individuals and organizations may need to enhance their proficiency in the profession.

Steering committee members:

- \* Dr. Douglas Olson, Professor, University of Wisconsin, Eau Claire
- \* Robert Lane, Director BKD Advisors, Vice-Chair ACHCA, Oklahoma City, OK
- \* Douglas Fullaway, President, Fourteen Plus, West Linn, OR
- \* Louis Lenzmeier, Vice President Partner Ecosystems, Matrix Care
- \* Kirstin Dunsworth, Chief Innovation Officer, Carriage Healthcare Companies, Lakewood, CO
- \* Robert Siebel, CEO, Carriage Healthcare Companies, Lakewood, CO
- \* Dr. Kathryn Hyer, Professor, University of South Florida, Tampa, FL
- \* Denise Boudreau Scott, Founder/Consultant, Drive, Manasquan, NJ
- \* Invited David Wolf, Associate Professor, Barry University

Interested parties are encouraged to contact Dr. Douglas Olson, Professor and Director, Center for Health Administration and Aging Services Excellence, University of Wisconsin-Eau Claire at [olsondou@uwec.edu](mailto:olsondou@uwec.edu)